

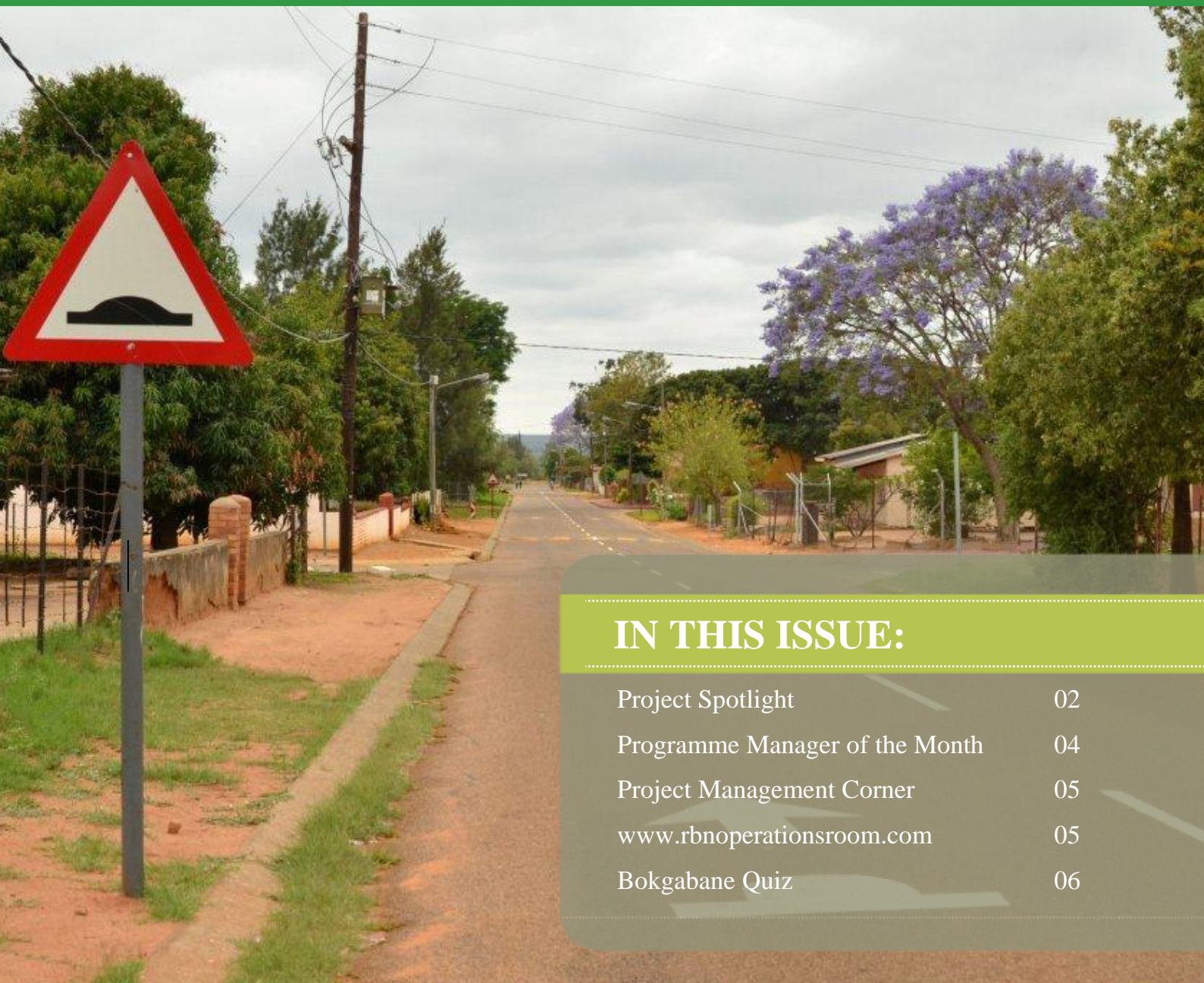
# bokgabane

*botoka le botoka – better and better*

from the Royal Bafokeng Operations Room

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## PROJECT SPOTLIGHT

### FEATURED PROJECT

#### Womans day celebration

**Project manager:** Sonia Khunou

“A few months ago I attended the Law enforcement women in leadership conference. The conference inspired me and made me realise that women in uniform can initiate projects that can help improve the lives of community members and also develop themselves further in the process”. These were the words of the project manager as she explained the motivation behind the initiation of the Woman’s day celebration project. The project would not only celebrate a national public holiday, but it was also a way of touching the lives of community members and proving to women in uniform that they can make a positive contribution to the community over and above the combating of crime.



The project targeted the women in the Protective Services institution. One of the project objectives was to expose the participants to project management, to build their confidence and motivate them. The women were also motivated as they all participated in the preparation of the events that were held. A committee was established to organise the events that would take place during the week of the celebration. In the first committee meeting, five project objectives were identified namely; Team building session, Community outreach, Commemoration of a deceased colleague, Combating of crime and School searches.

The first event was the team building session themed, “Together we can”. The women worked closely together for a week to unite and motivate them. The session was facilitated at the Media centre at the Royal Bafokeng Sports Palace. The guest speakers were Colonel Buhlungu, a high ranking female Police Officer from the Rustenburg Police Station, Maphefo Magano of the Central administration ICT department, and Boikie Tapala of Protective Services.

Thereafter, the teams were ready to move on to the Community outreach milestone, in which a family from Tlapa was selected as the beneficiary. This family of five, mother, father, son and two daughters, was sharing a single bedroom in a dilapidated shack. The team identified the quickest solutions and sourced the necessary funding. The family was given a decent corrugated iron shelter, school uniforms, shoes, groceries, crockery, electrical appliances and other household supplies. While in the spirit of reaching out to the community, the team went to visit the family of the late Millicent Malesela, a former colleague of theirs, who tragically died in the line of duty. With permission from the family, they went to place flowers on her grave.



School searches were then conducted at Seolo middle school and Manape high school. The team is proud to announce that no illegal substances or weapons were found. As part of the crime combating milestone, a two day stop and search operation was conducted in the five RBN regions in the identified crime hot spots.

All in all, the celebration was a resounding success. The family in Tlapa expressed their gratitude and the women at Protective services are working as one unit with increased confidence in their abilities, impact and contribution. Operation *Hlasela* headed by “Women network” was a resounding success.

## PROJECT SPOTLIGHT

### FEATURED PROGRAMME

#### Routine road maintenance for surfaced roads

**Project manager:** Walter Katane and Tumisang Masikane



All roads deteriorate over time due to the effects of vehicle traffic, heavy rains and other factors. Road deterioration includes the following: loss of road stone chips, potholes and cracks. Storm-water drainage systems also get blocked with sand during heavy rainfall. The Routine road maintenance for surfaced roads programme renders reactive maintenance, repairs and refurbishment of all RBN roads. Included in its scope is the replacement and maintenance of storm water structures. The programme does not at this stage offer specialised preventative road maintenance, as this requires advanced agencies and equipment.

A local SMME has been appointed to render the services of routine road maintenance on RBN surfaced roads. The SMME will render services from the 1<sup>st</sup> of May 2012, until December 2013, at which time this service will go out on tender again. Its main objective is to increase and prolong the life span of RBN roads. This ensures that the initial construction costs incurred by the Royal Bafokeng Nation will not be in vain, as each road is more likely to last for the full duration of its service life, and possibly even exceed it.

The scope of the programme involves restoration of roads to their original state. This includes pothole repairs; the replacement of covers for storm water structures; clearing and cleaning of driveways and storm water structures. The remarking of road lines and lettering and the erection of road signs also receives attention. Grass and trees on the sides of the road are kept trimmed and neat and unwanted vegetation on the roadsides is exterminated. In addition, the construction of splash drains, the installation of storm water pipes, and the construction of speed humps in areas where there is pedestrian traffic, or on road bands and intersections where required to counteract speeding.

Since the onset of the programme, 15 catch pit covers have been replaced, with 100 square meters of potholes repaired. All the identified damaged safety barriers have been replaced and lettering and remarking has been done in all identified areas. 70 kilometres of gravel roads have been cleared improve accessibility and to create access roads to newly developed areas. 37 kilometres of storm-water structures and pipes have been cleaned

out and openings created. Additionally a combined area of approximately 1600 square meters has been cleared to improve visibility and to open up areas known for high criminal activities.

Maintaining the RBN's new and existing infrastructure will allow future generations to enjoy the fruits of today's efforts. Taking care of our assets means we get to benefit fully from the investments that we as a Nation are making.

## ➤ PROJECT MANAGER OF THE MONTH: Collen Mekgwe

- **When did you join RBA and what was your motivation for joining the company?**
  - *I joined RBA on the 1<sup>st</sup> of April 2012. What motivated me to join the company was my need to make a difference in my community, and working in the Central Administration's Infracore department allows me to do that.*
- **What are your key responsibilities in your department, Infracore?**
  - *My key responsibility in Infracore is to maintain all RBN buildings including schools, early learning centres, farmhouses and so forth.*
- **What is it that you find most rewarding about your job?**
  - *Helping others and making a difference, by making sure all the services are working properly in the RBN buildings, is most rewarding to me.*
- **What major challenges and problems have you come across, how did you handle them?**
  - *Every day is a challenge and we work hand in hand with the local SMME's to overcome these challenges and provide quality services to the community.*
- **Which projects and programmes are you currently working on?**
  - *I am currently working on two projects namely; construction of the TVET hospitality school in Phokeng and the Refurbishment of the Korean structure for Health and Social Services, which will be used to develop a disability employment centre for the community. The programmes that I am currently working on are General building maintenance, General electrical maintenance and General plumbing maintenance.*
- **Do you find the MPS to be helpful when it come to managing your projects and programmes?**
  - *The MPS is a helpful tool which assists me to monitor my projects and programmes. It enables me to check the progress of all the activities of my projects and programmes and it informs me of all issues that are outstanding and need to be resolved.*



## ➤ PROJECT MANAGEMENT CORNER:

### What is a “Scorecard”?

A scorecard is a representation of the progress over time of an entity, such as an enterprise, an employee or a business unit, toward some specified goal or goals. Performance scorecards are widely used in many industries throughout both the public and private sectors.

Performance scorecards are also used independently of the balanced scorecard methodology to monitor the progress of any organisational goal. The integral concepts of scorecards are targets and key performance indicators (KPIs). KPIs are metrics used to evaluate factors that are crucial to the success of an organization; targets are specific goals for those indicators.

## ➤ [www.rbnoperationsroom.com](http://www.rbnoperationsroom.com)

Web traffic on the Operations Room website:

Month	Site visits	% New visits	Average time on site	Average pages per visit
October 2012	1805 visits from 60 countries (1475 – SA; 39 – US; 18 – India) 838 unique visits	38.06%	00:04:42	2.90
September 2012	1300 visits from 50 countries (1101 – SA; 21 – US; 14 – India) 668 unique visits	41.15%	00:05:44	3.41
August 2012	2047 visits from 45 countries (1791 – SA; 33 – US; 18 – India) 836 unique visits	32.44%	00:04:51	2.90

## Bokgabane Quiz:

**Have a go at the Bokgabane Quiz! Three winners will be randomly selected from the correct responses.**

1. How many square meters of potholes have been repaired?
2. What is the purpose of road maintenance?
3. Which villages did the family that received social aid come from?
4. What is the name of the Colonel that spoke at the team building session?

**Last month's winners: Please come to collect your prizes from the OPMO.**

Congratulations to:

1. Keabetswe Diale
2. Gabriel Lenkwe
3. Dedrick Lesejane

**BOKGABANE:**

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**Please send your answers, queries and/or comments on Bokgabane to the OPMO at [pmo@bafokeng.com](mailto:pmo@bafokeng.com)**